



INDOOR RUG CARE GUIDE

AT MADE GOODS...

Materials are our passion. We are driven by a love of unique and uncommon materials and transforming them into thoughtfully designed pieces handcrafted by artisans and craftsmen.

We are proud of the quality materials we use and encourage you to care for them properly. Like an antique or family heirloom, our products are handmade, and therefore subject to slight variations; like any beloved piece that stands the test of time, following the advice here will help ensure a very long life for your piece.

If you have any further questions, one of our account managers or sales representatives will be happy to assist you. We want our products to last for you!

GENERAL GUIDELINES

- Use rug protectors under the legs of heavy furniture to avoid flattening of pile.
- Avoid direct and continuous exposure to sunlight to prevent colors from fading.
- Trim loose ends with scissors. **Do not pull.**
- Occasional professional rug cleaning is recommended. **Do not dry clean.**
- Store the carpet in a dry well ventilated area by rolling the 'pile in & black out', and then wrap with a cloth for protection.
- Never fold or put your carpet in an airtight plastic bag.
- Keep rugs away from sharp objects, hot surfaces, open fire places, and excess moisture.

Characteristics of Indoor Rugs:

Each of our rugs are handmade and unique in color, style, and texture. This indoor rug is tolerant to moisture/water. Water will be absorbed by its surface and will dry up without causing any harm.

Regular Maintenance:

Hand brush or lightly vacuum your rug regularly to maintain and prevent dust and crumbs from settling to the roots of the fibers. Avoid using a beater brush.

As the general appearance of the carpet changes with time and usage, it is advisable to periodically rotate the rug to prevent uneven fading, as well as to ensure even wear and tear.

Spot Cleaning:

Remove spills immediately. Common spills like food, condiments, tea, and soft drinks can be spot cleaned with water and a mild cleaning solution. Beer and wine stains will require adding undiluted white vinegar. Oil, paint, and polish stains may require a paint/grease remover.

First, blot with a clean undyed cloth by pressing firmly around the spill to absorb excess liquid. Continue blotting and change the cloth and/or paper napkin until it comes back dry. Never rub or scrub the rug as it may cause permanent damage to the pile surface.

Stain Removal:

If a stain remains, the safest and best option is professional cleaning by a carpet/rug cleaner.

Caution:

For initial weeks, shedding of material fiber may be observed. This is normal and will reduce with time and usage.



OUTDOOR RUG CARE GUIDE

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GENERAL GUIDELINES

- Use rug protectors under the legs of heavy furniture to avoid flattening of pile.
- Avoid direct and continuous exposure to sunlight to prevent colors from fading.
- Trim loose ends with scissors. **Do not pull.**
- Occasional professional rug cleaning is recommended. **Do not dry clean.**
- Store the carpet in a dry well ventilated area by rolling the 'pile in & black out', and then wrap with a cloth for protection.
- Never fold or put your carpet in an airtight plastic bag.
- Keep rugs away from sharp objects, hot surfaces, open fire places, and excess moisture.

Characteristics of Outdoor Rugs:

Each of our rugs are handmade and unique in color, style, and texture. This outdoor rug is tolerant to moisture/water. Water will be absorbed by its surface and will dry up without causing any harm.

Regular Maintenance:

Hand brush or lightly vacuum your rug regularly to maintain and prevent dust and crumbs from settling to the roots of the fibers. Avoid using a beater brush.

As the general appearance of the carpet changes with time and usage, it is advisable to periodically rotate the rug to prevent uneven fading, as well as to ensure even wear and tear.

Spot Cleaning:

Remove spills immediately. Common spills like coffee, soft drinks, wine, condiments, etc. on outdoor rugs can be spot cleaned with water and a mild cleaning solution.

First, blot with a clean undyed cloth by pressing firmly around the spill to absorb excess liquid. Spray or pour a generous amount of water to cover stain area. Repeat with cleaning solution. Then, scrub gently with a soft bristle brush to loosen stain. Stain should begin to dissolve. Spray or pour water to rinse off cleaning solution. Allow rug to dry.

Stain Removal:

If a stain remains, the safest and best option is professional cleaning by a carpet/rug cleaner.

Caution:

For initial weeks, shedding of material fiber may be observed. This is normal and will reduce with time and usage.